



April 1, 2020

Hi TMC Family,

I understand the ongoing concerns that are being experienced related to the evolving COVID-19 Pandemic. The fear of the unknown partnered with uncertainty is something we are all experiencing right now. As unsettling as this is for everyone, I have tremendous faith that we will come through this stronger than ever. The amount of pride and respect I have for our team members grows with each passing day!

The time and talent exerted by our therapists and support teams, who continue to care for our residents, while putting themselves on the front line, is heroic. The stories and pictures remind me of why we do what we do- "To make a positive difference in the lives of those we serve"! I want to thank each of you in the field for your selfless acts of courage!

I also would like to recognize our Administrative and Leadership teams that have pulled together to do whatever necessary to support our teams and keep our business strong and healthy! The outpouring of love each of you have shown is truly amazing! Whether it's making needed masks, taking calls to guide our team through these crazy times, listening and encouraging each other, or simply keeping our teams focused and calm. I am so humbled to lead our TMC family forward!

TMC remains dedicated to the well-being of those we serve. Our commitment to service excellence has never wavered, only strengthened!

Our goal is to provide our team members and customers with the most up to date information. We are currently in the process of developing even more resources to provide continued support to you and our customers!

As we do whatever we can to support our teams, we ask that each of you continue to follow your facilities' infectious disease policies and CDC guidelines. Click [HERE](#) for more information.

Please know that we stand beside you and we will get through this together.

With heartfelt thanks and continued prayers,

Dreama Waldrop
CEO